

Teledentistry Resources

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The following is a list of some teledentistry products or resources that providers could use to provide teledentistry consultations for their patients. Please note that this is not a complete list of companies and services. Inclusion of a product or service does not constitute an endorsement. This is only a sample listing of products and resources. Readers of this document are advised to investigate products they are interested in and make their own decisions about which products or services to use.

Teledentistry Platforms

This is a sample listing of teledentistry platforms. There are many companies that offer services where the company's team will bring equipment to a business and do care at those locations, or provide call-center like services where the company dentist will review records and make a referral. These are not included here. As above, readers of this document are advised to investigate products they are interested in and make their own decisions about which products or services to use.

Company: Virtual Dental Care – www.virtualdentalcare.com/
Product: Teledentix – full featured teledentistry software
Teledentix Communicator – Optimized for physical distancing environment

Company: Mouthwatch - www.mouthwatch.com/
Product: Teledent – full feature teledentistry software

Company: Oral Eye - www.oraleye.com/
Product: Oral Eye – dental consultation system

Company: Dentulu - www.dentulu.com/
Product: Dentulu – full feature teledentistry software

Other Communication Platforms

Scheduling

Company: Calendly - calendly.com/
Product: Calendly – A tiered subscription service with a free base plan to allow patients to book appointments based on your availability. Integrates with Zoom, PayPal, others

Company: Google – www.google.com
Products: Google Calendar – Calendar system to track appointments from home

Company: Square – www.squareup.com
Products: Appointments – An online scheduling system with a free tier with a Square Pay account.

Videoconferencing

Company: Google – www.google.com
Products: Google Hangouts

Company: Zoom – www.zoom.com
Product: Zoom

Messaging

Company: Google – www.google.com
Products: Gmail – free email with decent encryption to send information back and forth
Voice – A free digital phone number (VOIP) app that allows you to call and text from your smartphone app or desktop. The lowest cost and easiest to use to communicate via store-and-forward

Online Payments

Common applications that allow you to quickly connect fee-for-service or upfront payments to be deposited in your bank account. There is a credit card processing fee.

Company: Square – www.squareup.com
Products: Square Pay and Cash
Square Marketing – A tool to send notices to patients with email accounts and cell phone numbers.

Company: PayPal – www.paypal.com
Products: PayPal and Venmo

Cloud Document Storage

*This allows you and staff to share documents and work on them together without having to email them back and forth. You can also save them here until you are back in the office.

Company: Google – www.google.com
Product: Google Drive – online word processing and spreadsheets

Company: Drop Box – www.dropbox.com
Product: Dropbox and Paper – Storage system that allows people to share multiple types of documents including pictures, Word Documents, PDFs and more.

Company: Microsoft – www.microsoft.com
Product: Microsoft 365 – This is a suite of services that has OneDrive cloud storage as well as online versions of Microsoft Word and Excel spreadsheets, plus more.

Form Submission

A way to have the patient screen for COVID-19 symptoms, fill out health histories, and informed consent

Company: Survey Monkey – www.surveymonkey.com
Product: A common application to quickly create forms.

Company: Monday.com – www.monday.com
Product: Monday – A project management system that allows you to also build and send links to patients to fill out forms.

Additional Resources

Infection control, coding and billing documents and recorded webinars available from the American Dental Association page on COVID-19 Resources:

<https://www.ada.org/virus> Under "Resources for Dentists", click the link to "COVID-19 Resources"

Documents available on the ADA.org web site include (but are not limited to):

- Summary of ADA SARS-CoV-2 Guidance
- Dentist Guide for Emergency Procedures
- Patients Guide fir Emergency Procedures
- COVID-19 Coding and Billing Guidance
- Rapid Guidance for Mitigating the Risk of COVID-19 Transmission
- Pathway for Triaging and Treating Patients
- ADA and OSAP Webinar on Infection Control Procedures